

Subscription cancellation

Subscription can be cancelled by submitting a **written request** in several ways:

- in person, at the counter of the Distribution, in the Consumer Centre or in an office;
- in written form to the address of the Distribution or an office depending on the place of consumption, with remark: Subscription Cancellation.

Electricity supplier has the right to cancel the subscription, if the consumer has been disconnected from the distribution network for more than a year.

Upon receiving the request, the Order for Disconnection is issued. After disconnection, the energy exclusion report is made. It includes reading of the electric meter upon which the final calculation of consumed electricity is done (it is delivered personally or by mail). The consumer pays the final bill.

If the consumer initiated the subscription cancellation himself, he has to pay for the service of disconnection.



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